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VOICE TECH

Amazon Care Hub



Care Hub overview

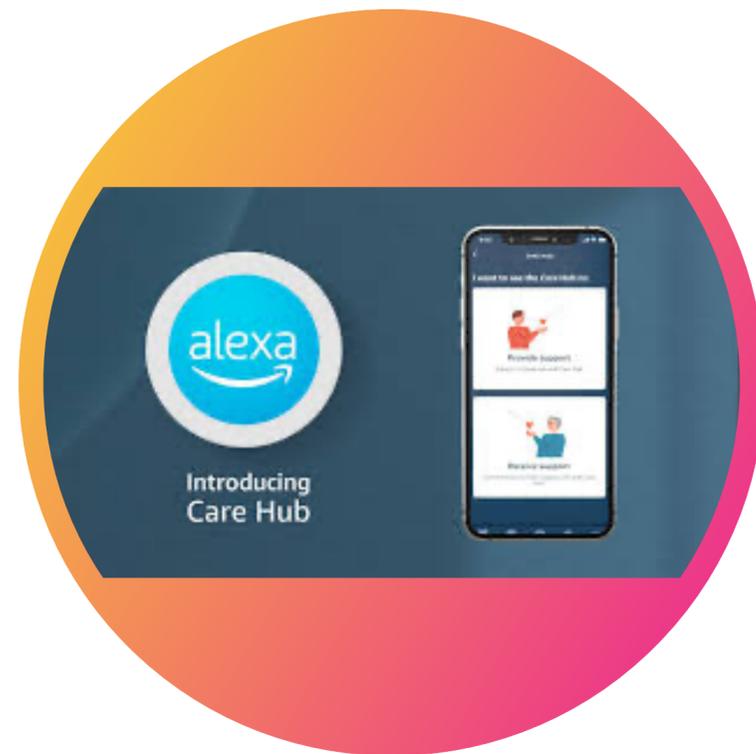


Voice technology



Connected homes for
older adults and families

WHAT IS CARE HUB?

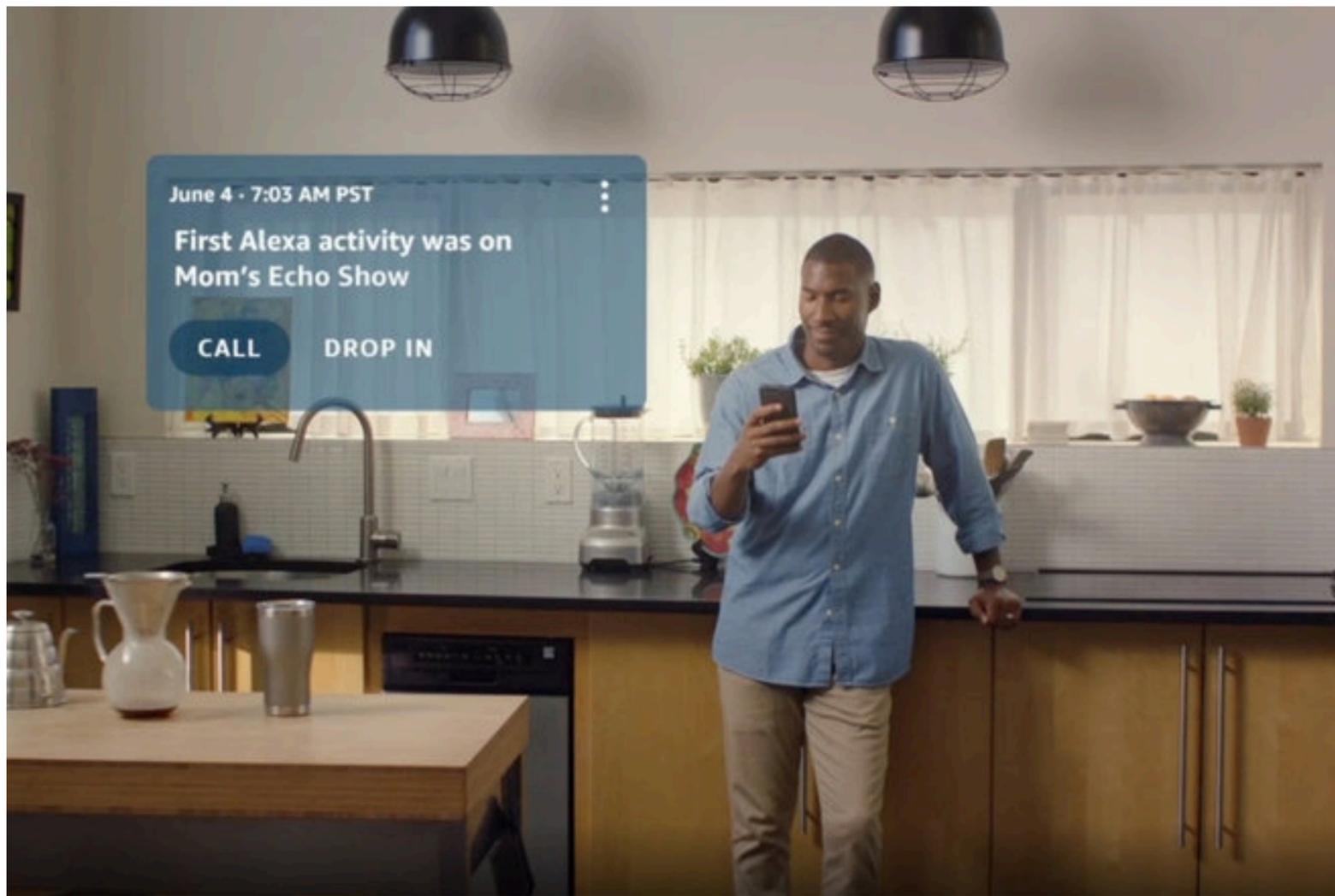


Two way communication with relative

Emergency contact, drop in options

Receive alerts and notifications of activity



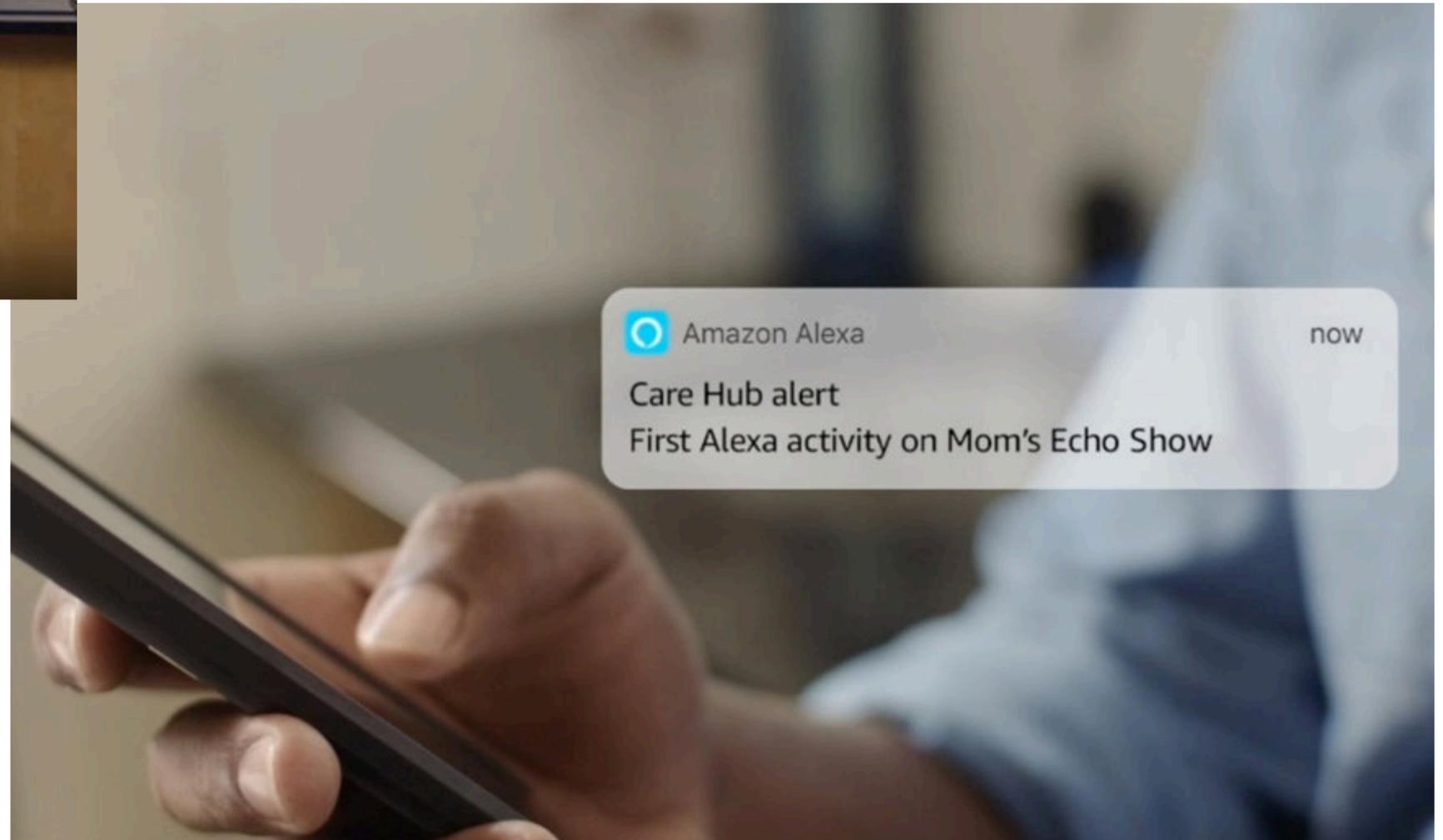


June 4 · 7:03 AM PST

First Alexa activity was on Mom's Echo Show

CALL

DROP IN



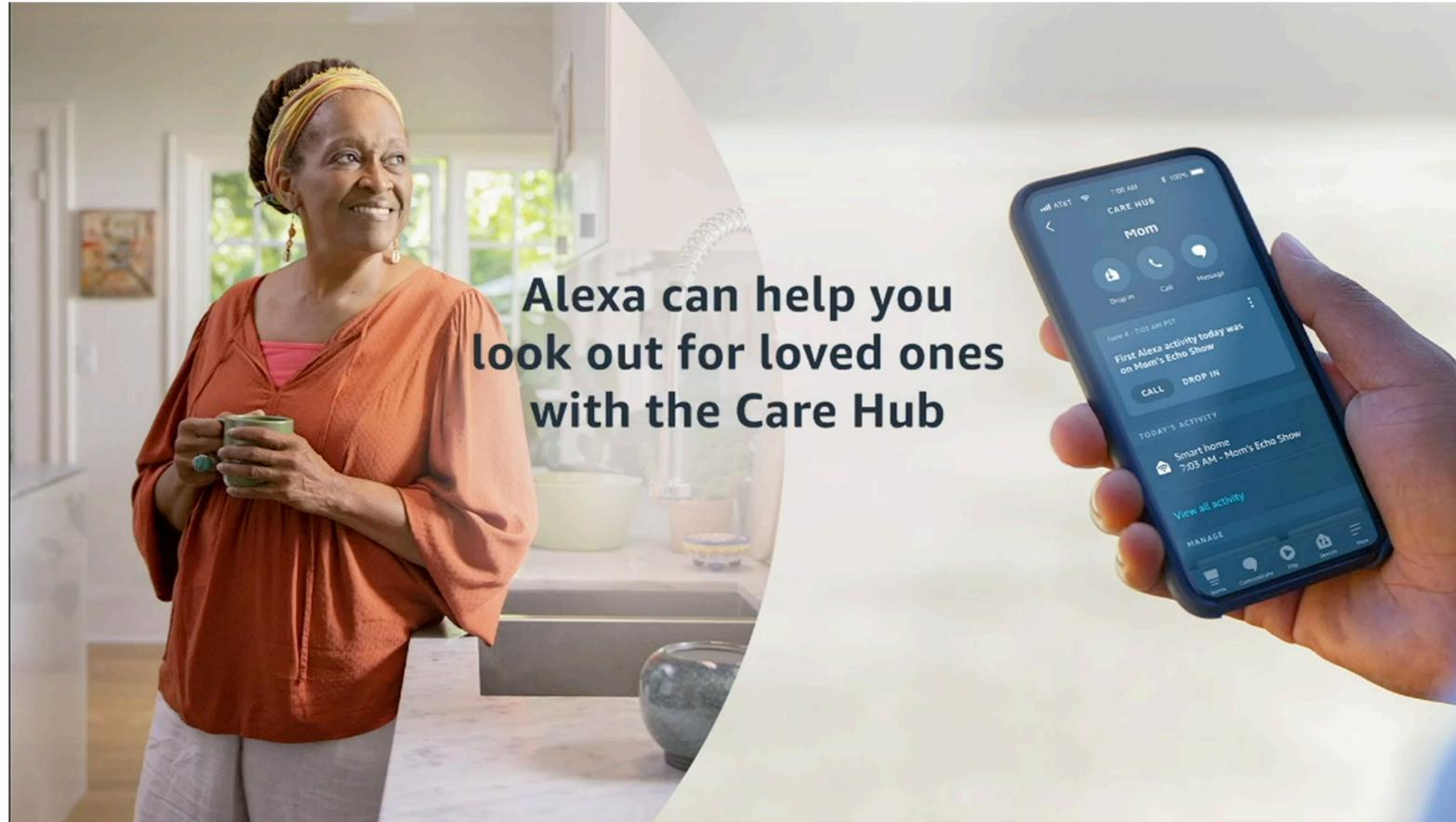
 Amazon Alexa

now

Care Hub alert

First Alexa activity on Mom's Echo Show

CARE HUB IN ACTION



Video link: <https://vimeo.com/466431065>

HOW TO SET UP CARE HUB

Both you and your loved one must approve setup for the Care Hub to create a connection between the two of you. To get started with Care Hub:

1. Go to [Amazon's Care Hub homepage](#) or the "Care Hub" section in the Alexa app.
2. Click "Get Started".
3. Alexa will ask whether you want to provide or receive support
 - Let it know you want to provide support.
4. You'll get a setup invitation link to send to your relative.
 - Tell them to follow the instructions.
 - They will be asked to sign in with their Amazon account.
 - They will also need to create a profile.
 - If they get lost, [Amazon has this guide to help](#).
5. When they're done, you'll receive an invitation email from your loved one.
 - It'll go to the address associated with your Amazon account.
6. Click the "Get Started" link in that email, and that's it.

Be sure to also use the Alexa app to update the emergency contact in your Care Hub connection. Just open the Alexa app, then go to the More menu, and select See More. From there, select Care Hub > Emergency contact > then Change Emergency Contact.



INVITE OR REQUEST

CARE HUB

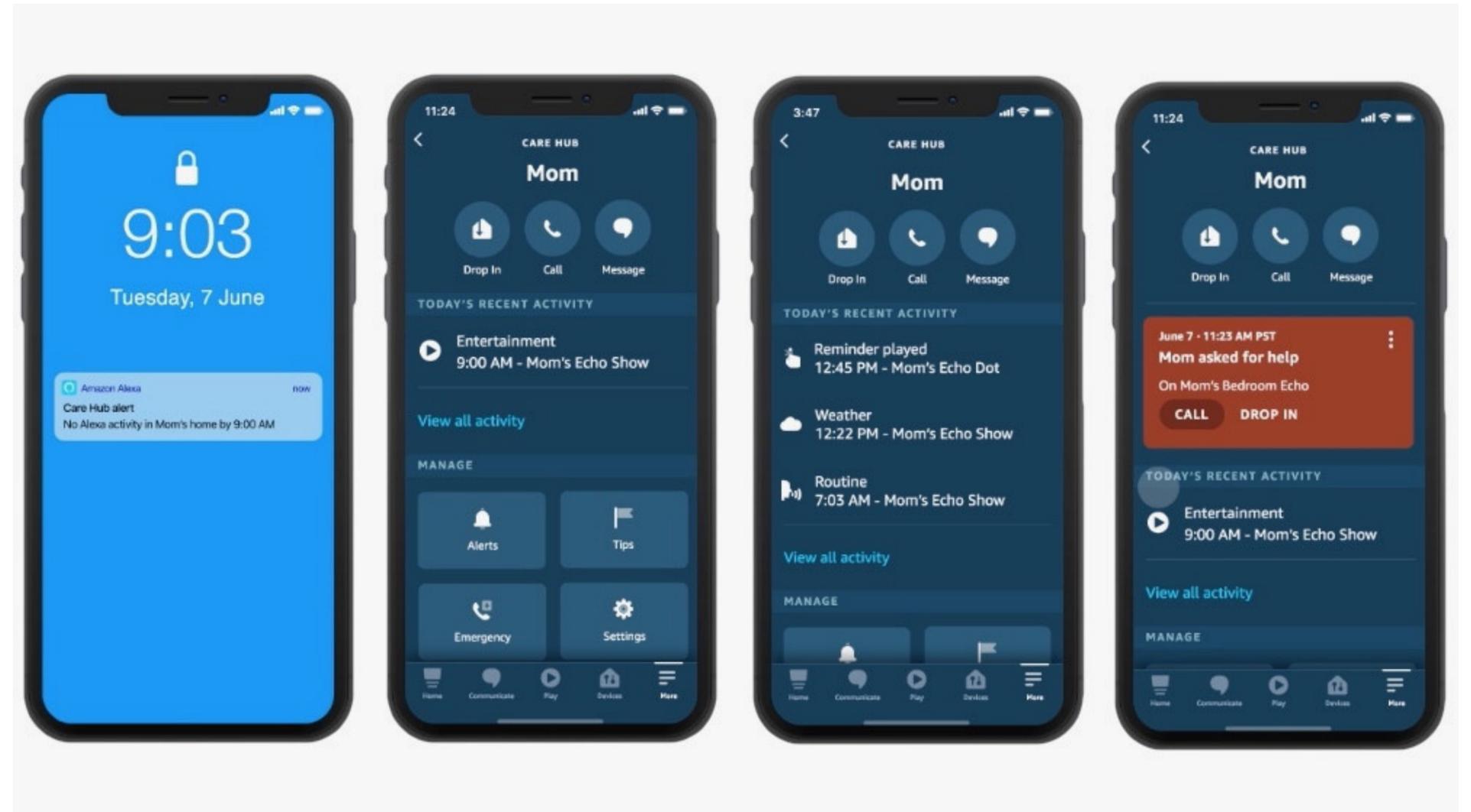
Invite your family member to support you using Alexa

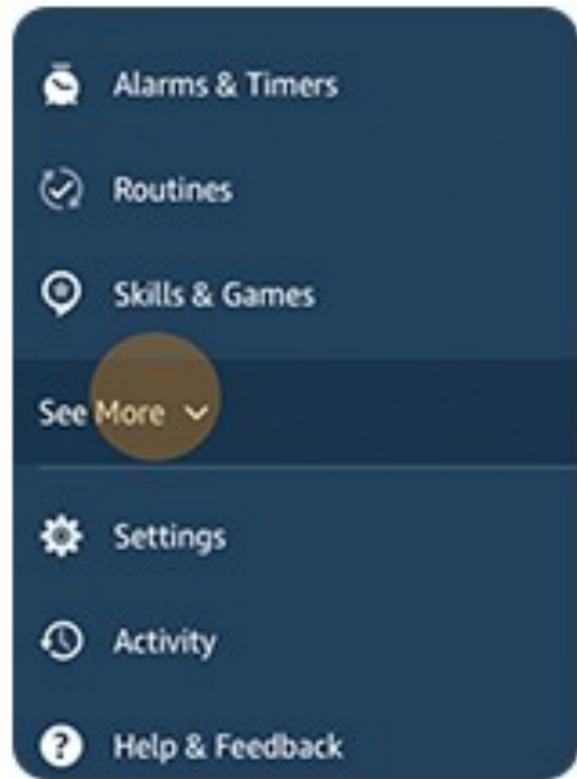
With this invitation, your family member will have access to the following:

- Your family member will be able to view a high level activity feed showing the types of Alexa or Smart home interactions you have, so they can tell at a glance that you're doing fine and going about your day. They can also set up an alert if no activity is detected before a certain time of day, so they can call to check in.
- Your family member will become your Emergency Contact, unless you have already assigned someone as your emergency contact in the Alexa app. Alexa will attempt to call and message the Emergency contact when you say "Alexa, call for help".
- With the Care Hub, you and your family member will be easily set up to use Alexa Communication to call or message each other. Drop-in will also be enabled between yours and your family member's Alexa devices so you can instantly connect like an intercom. Interactions with Alexa, and motion sensors on Echo Show, will be used to let them know whether you're available to talk from your Alexa devices.

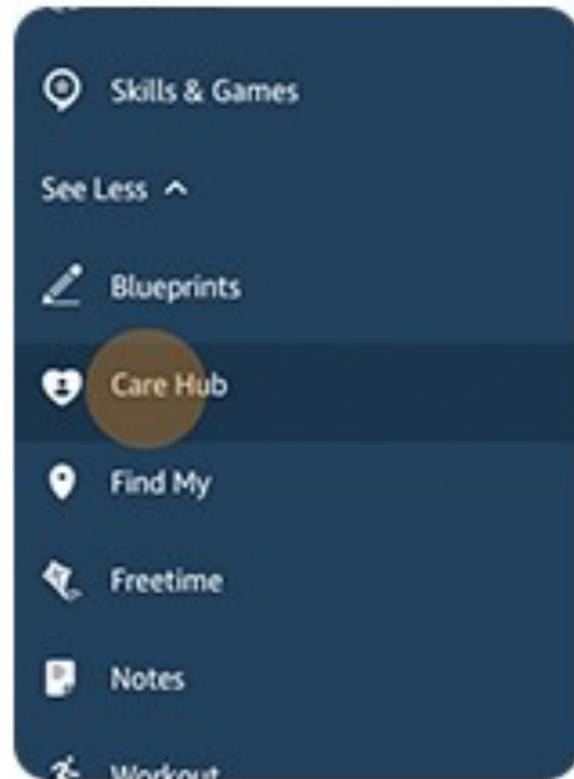
Note: This service is not a substitute for emergency response services or 911

NEXT

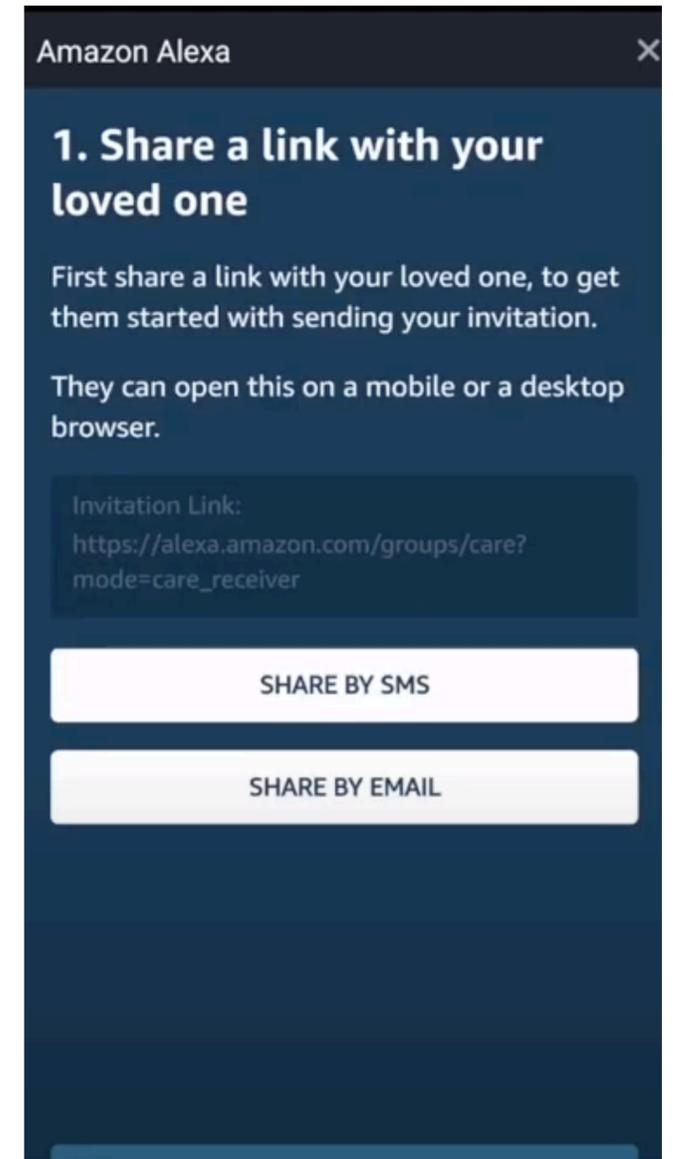
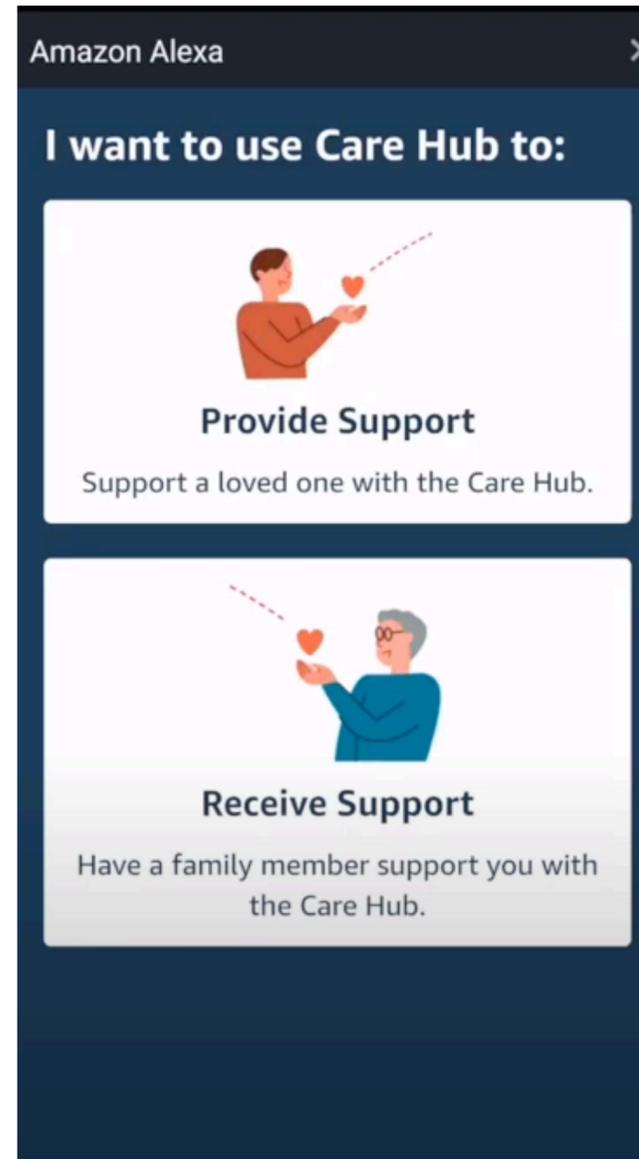




Select "See More"



Select "Care Hub"



QUICK FACTS ABOUT CARE HUB WITH ALEXA

1-1 relationship

The person that is
cared for initiates
relationship

Everybody needs
their own account

High level summary
of interactions

Cool features
you can set up contact
sensors on a medicine
cabinet to receive an event
in the activity feed when
the cabinet opens

Alerts, Call for help,
NO 911



You dont need **two** Alexa devices to use this, you can send yourself the original device and set up "choose gift option" to prevent syncing



If you have an Echo show- you can drop in and video chat, has to be disabled manually



Big brother concerns "see how they are doing not what they are doing", person can delete all of their activity



Cant distinguish who is interacting with Alexa
Too many alerts, must set up each timeframe



WHAT TO EXPECT FROM AMAZON

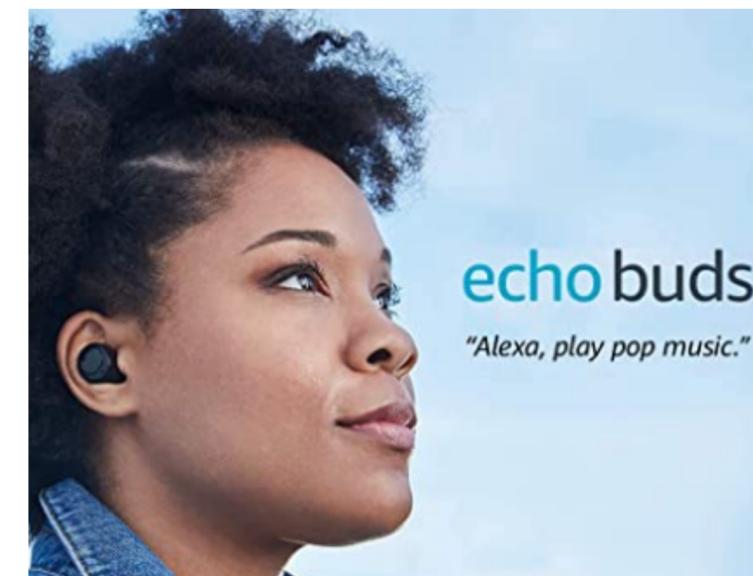


Echo buds with Alexa controls

Echo loop- smart wearable

Echo frames- prescription access to Alexa

Sticky note printer



WHICH VOICE TECH?



Which voice technology to choose

What fits in your home



Google Home

Amazon Echo

\$89.00

Youtube

\$89.99

Built in camera

Built in camera

Prime video

More options, for pricier models

HOW TO GUIDE



Integrated ecosystem through HUB



SmartThings Hub

The brain of your smart home: Connect wirelessly with a wide range of smart devices and make them work together.

[Shop Now](#)

DIY and try out a few things

Grab a smart speaker and start there

Order inexpensive smart bulbs/lights on Amazon

Try an indoor or outdoor camera





Convenience

Smart lights

Smart Plugs

Thermostat

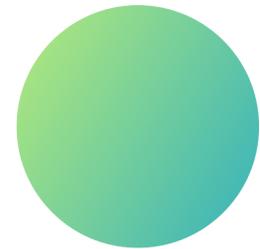
Garage door opener

TV controls



Smart plugs vs. lightbulbs

Start with what makes sense for you and your home, brands later in presentation, around \$8 per plug, HUE more expensive



Thermostat

Lots of options, Nest is best (sometimes doesn't work), Honeywell other less expensive options



Smart scale/health

Wearables that sync to your smart scale that sync to your phone



Control your TV and other appliances

Setting routines is important and helpful



Security

Doorbell

Pets

Smart locks/security

Smoke detector



Doorbells: Nest/Ring/Arlo

Depending on price point you are interested in, Nest is at the top with quality and live feed



Smart locks/pet cameras/indoor/outdoor cams

August Wi-Fi Smart Lock, Furbo- camera and sends out treats, Arlo- entire system for cameras/security



Nest protect

Thoughtful, not annoying

Tests itself

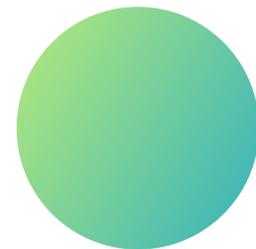
You're supposed to test smoke alarms monthly. But 9 out of 10 people don't. So Nest Protect checks its batteries and sensors over 400 times a day. And it's the first alarm that uses Sound Check to quietly test its speaker and horn once a month.

Lights your way

If you need a glass of milk in the middle of the night, Nest Protect lights up as you walk underneath it. Pathlight is one of our customers' favorite features so we made it better and brighter.

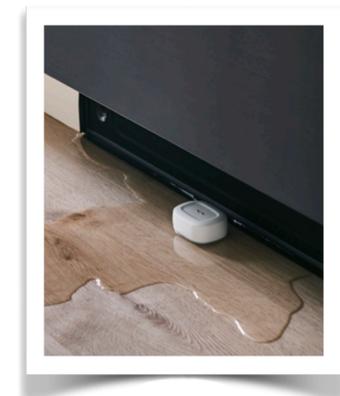
Steam is not smoke

Has your alarm ever yelled at you for taking a shower? Nest Protect is the only alarm with Steam Check. It uses custom algorithms and a humidity sensor to look for steam, so you can enjoy a nice, quiet shower.



Sensors

Sensors that tell you when something is wrong, Nest has sensors that help you gauge temperature in each room, when someone is in the house, and texts you a picture





Fun and Voice

Smart speakers

Music

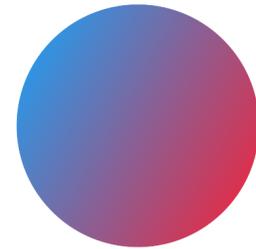
Games

Video/hands free calls



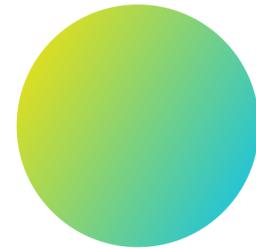
Alexa or Google Home or BOTH!

NEEO Thinking Remote (visual vs. voice)



Apple Music/Amazon music

More availability of artists and selection



Smart home fragrance

PURA smart home diffuser



Appliances

Smart crock pot/grill? Blinds, water valve, Wyze sense window sensor, smart remote control- voice activated (Logitech Harmony Home Elite Remote)

BUYING GUIDE

Some favorite devices



Smart WiFi Light Bulb, LED RGBCW Color Changing, Compatible with Alexa and Google Home Assistant, No Hub Required, A19 E26 Multicolor...
★★★★☆ ~ 17,792
\$19⁹⁸ (\$9.99/Count) \$26.99
Save 5% with coupon



Best Seller
Smart plug, Gosund Mini Wifi Outlet Works with Alexa, Google Home, No Hub Required, Remote Control Your Home Appliances from Anywhere, ...
★★★★☆ ~ 66,519
\$27⁹⁹
Save 10% with coupon



Drop list this item
Get price drop alerts
Wyze Cam 1080p HD Camera with Night V with Alexa & the Google Pack
Visit the WYZE Store
★★★★☆ ~ 104,992 ratings
#1 Best Seller in Camera & Photo
Best Deal
Price: \$25.98 & FREE Returns
Get \$50 off instantly: Pay \$0.00! Rewards Visa Card. No annual fee.
Available at a lower price from other shipping.
Style: One-Pack



Drop list this item
Get price drop alerts
August Smart Lock Pro with Satin Nickel, 1 Entry from August Home
Visit the August Home
★★★★☆ ~ 1,48
Amazon's Choice for August Smart Lock Pro
Best Deal
List Price: \$199.99
Price: \$141.29 & FREE Shipping
You Save: \$58.70 (29%)
Get \$50 off instantly: Rewards Visa Card. No annual fee.
Available at a lower price from other shipping.
Style: Smart Lock + Keypad
Smart Lock + Bridge Keypad \$200.29
WORKS WITH ALEXA
Add voice control



Google Nest Thermostat - Smart Thermostat for Home - Programmable Wifi Thermostat - Charcoal
★★★★☆ ~ 2,757
\$126⁹⁹



Drop list this item
Get price drop alerts
MyQ Smart Garage Hub with MyQ-G0301 - Hub with Smartphone App
Visit the Chamberlain Store
★★★★☆ ~ 42,68
Amazon's Choice for Chamberlain MyQ Smart Garage Hub
Best Deal
List Price: \$39.98
Price: \$29.49 & FREE Shipping
You Save: \$10.49 (26%)
Get \$50 off instantly: Rewards Visa Card. No annual fee.
Available at a lower price from other shipping.
Style: myQ Smart Hub I
Sensor Add-on Black



Thank you

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